

Thomas Mazloum President, Disney Signature Experiences, Disney Parks, Experiences, & Products

Thomas Mazloum is the president of Disney Signature Experiences, leading several key growth businesses for the Disney Parks, Experiences and Products segment including Disney Cruise Line, Disney Vacation Club, Adventures by Disney, National Geographic Expeditions, Golden Oak, Aulani, a Disney Resort & Spa, Disney Institute and Storyliving by Disney.

At Disney Cruise Line, Thomas is responsible for the entire award-winning operation, including five cruise ships, Disney Castaway Cay in The Bahamas and the Port Canaveral cruise terminal, all of which showcase immersive family entertainment, enchanting storytelling and world-class service. Thomas has been instrumental as Disney Cruise Line significantly expands its offerings on a global scale with three new ships, including the Disney Adventure, which will sail from Singapore; a second island destination in The Bahamas, Disney Lookout Cay at Lighthouse Point; a new terminal in Port Everglades, Fla.; and additional ports of call in new regions.

Thomas also leads Disney Vacation Club, the company's popular vacation-ownership program that features a portfolio of 16 themed resorts; Adventures by Disney and National Geographic Expeditions, Disney's guided group travel businesses; Golden Oak, the company's luxury community of custom homes at Walt Disney World Resort; and Disney Institute, which celebrates advancement and exploration through engaging and enriching programming.

Additionally, Thomas is responsible for the strategic development of the Storyliving by Disney master planned communities that highlight the attention to detail, unique amenities and special touches that are Disney hallmarks. Cotino community is underway in Rancho Mirage, California, and additional U.S. locations are being explored for development.

Before being named to his current role, Thomas served as senior vice president of operations at the Walt Disney World Resort, overseeing 30 Disney resort hotels as well as premium services, security and transportation operations.

Thomas began his Disney career in 1998 as a hotel director for Disney Cruise Line and later served as general manager of Food & Beverage and Special Events at EPCOT. Before returning to Disney in 2017, Thomas served as the chief operating officer of Crystal Cruise Line.

Born in Austria, Thomas earned his degree in hotel management and administration in Innsbruck. A lifelong learner, he has also received several business certifications from institutions including Cornell University, the Hotel School of Lausanne and the Hotel School of Salzburg.