

RESORT REPORTER

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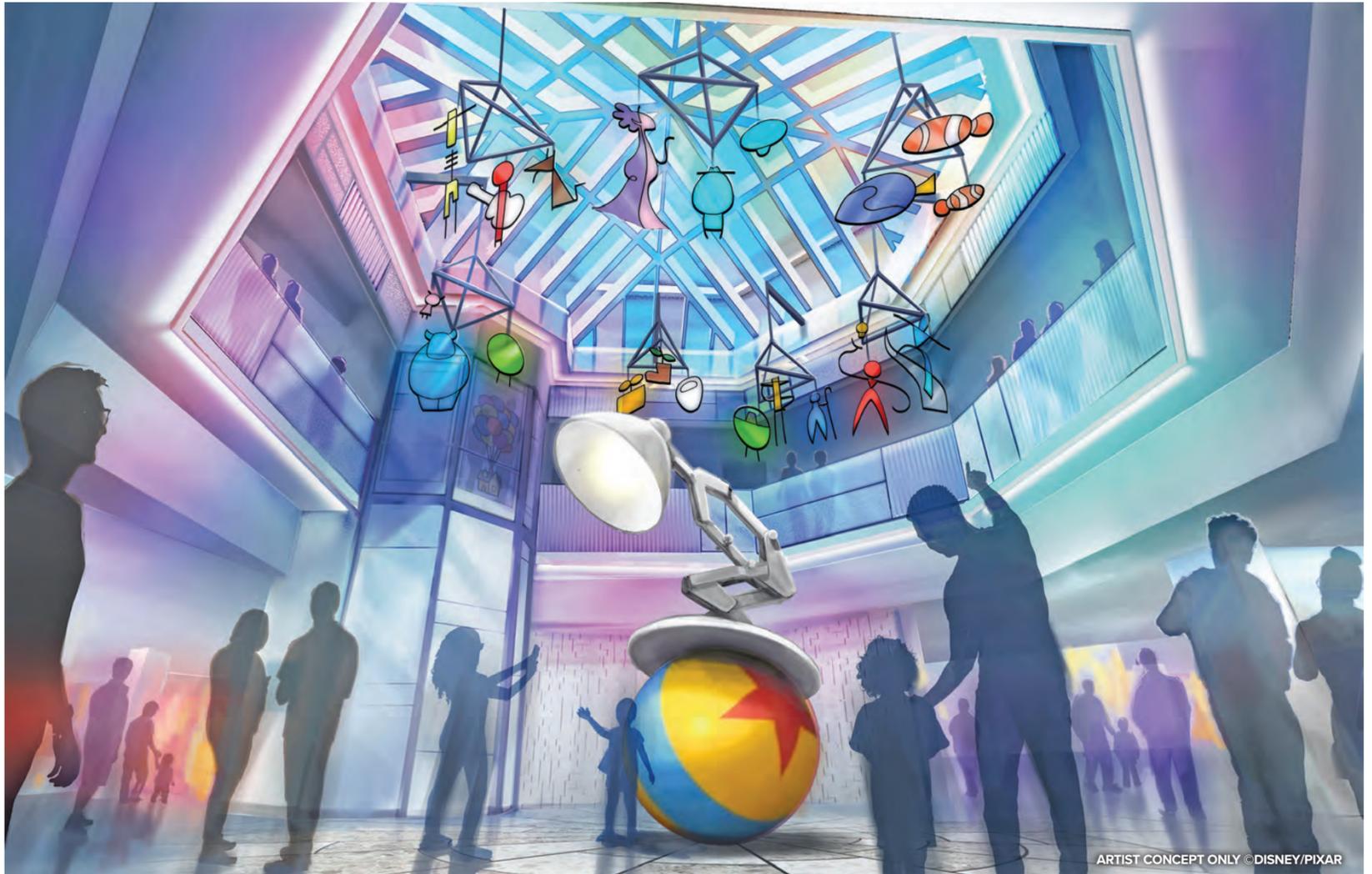
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FEATURE

CELEBRATING A YEAR SINCE REOPENING WITH GROUNDBREAKING ANNOUNCEMENTS AND NEW EXPERIENCES TO COME



CONCEPT ART OF THE REIMAGINATION OF DISNEY'S PARADISE PIER HOTEL.

ARTIST CONCEPT ONLY © DISNEY/PIXAR

By Jamie Clower

On April 27, Disneyland Resort President Ken Potrock met with community leaders at a State of the Resort event to share upcoming plans for magical new experiences coming to the Disneyland Resort.

"On April 30 we mark an important milestone — the one-year anniversary of our reopening. The momentum and excitement at the Disneyland Resort is palpable and I'm extremely optimistic about our bright future."

Here's a peek behind the curtain of what's on the horizon for our guests, starting with some news from the Hotels of the Disneyland Resort.

Hotels of the Disneyland Resort News

Disney's Paradise Pier Hotel will soon begin a transformation with an all-new theme. The reimagining of the hotel will weave the artistry of Pixar into its com-

fortable, contemporary setting. Guests will gain a new perspective on some of their favorite Pixar worlds and characters through carefully curated artwork, and décor that reveals the creative journey of the artists who helped bring these stories to life.

Guests will be welcomed into whimsical character moments, like the iconic, playful Pixar Lamp balancing atop its ball in the lobby (as pictured in this artist concept rendering). Stay tuned, as we will share much more about this project soon.

Not only do we have new and reimagined experiences coming for hotel guests, but more benefits as well.

Beginning later this summer, guests staying at one of the Hotels of the Disneyland Resort will be able to enjoy several new and returning uniquely Disney benefits to staying with us on property. As you may know, our guests already enjoy access to Disney California Adventure park directly through Disney's Grand Californian Hotel & Spa entrance, and convenient Monorail access for

Disneyland Hotel guests.

We're excited to share that a walkway is currently under construction that will soon give Disney's Paradise Pier Hotel guests a convenient entrance to Disney California Adventure park.

Guests can also look forward to "Hey Disney" later this year — a new kind of voice assistant that works alongside Alexa on Amazon Echo devices in Disneyland Resort hotel rooms that can make your stay more convenient, engaging, and enjoyable.

Later this summer, guests of the Disneyland Resort hotels can also look forward to the ability to send select theme park purchases back to their hotel rooms.

Last but certainly not least, we're getting ready to offer early entry access, where guests staying at one of our Disneyland Resort hotels can be among the first to enter and begin enjoying select theme park attractions and experiences beginning later this summer.

Downtown Disney District News

We also are happy to share another

new look at the exciting shopping and dining coming to the west side of the Downtown Disney District. While the evolution of Downtown Disney began in 2018, we recently began work on the latest transformation to introduce more innovative shopping, dining and entertainment experiences. Drawing inspiration from Southern California mid-century modern architecture, the west-end area will be a beautiful blend of vibrant color palettes, design elements and patterns influenced by the region, and will include an open lawn for relaxation and future events, and an even broader and diverse collection of dining and shopping.

We are investing significantly in Downtown Disney District to continue growing a dynamic, exciting destination with something for everyone. We also are intentionally diversifying our offerings to meet the needs of today's guests.

The world-renowned restaurant Din Tai Fung will join the district to offer guests their soup dumplings hand

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DISNEY CAST LIFE

Aspiring Stories: Dancer Takes Academic Leap to Make Disney Dreams Come True

By Krystal Rhaburn

Discipline and big dreams are the norm for Liane, a Disneyland Resort cast member, performing arts professional and 2022 Disney Aspire graduate.

Liane started her Disneyland Resort career in 2015 in the Disney College Program and has since leveraged her love for dance and the performing arts in roles in Entertainment, Parades, Guest Talent and more. She completed her academic courses in March for her master's degree in teaching from Purdue University and is already bringing some of her dreams to life. Liane recently joined the newly branded Disney Imagination Campus as a coordinator and facilitator for its youth performing arts and education programs, where students learn from renowned clinicians and master teaching artists within their discipline.

"As coordinators, we host performing arts groups from school and community organizations, and also operate as facilitators of groups participating in our educational workshops," Liane said. "I knew Disney Imagination Campus would be the perfect place to apply my background in performing arts and passion for education, while contributing toward creating an experience that inspires the next generation of artists, leaders and innovators."

When she is not making magic for Disney Imagination Campus students, Liane teaches youth at a local dance academy. "Ballet absolutely has my heart. I believe it is the fundamental dance form," she said. "The technique, the discipline and the passion that you have in ballet is transferable to all other styles of dance."

Liane knew she wanted to continue her higher education after receiving a bachelor's degree in Theater in 2015, with the hope of one day teaching per-

forming arts at the college level.

"When I was in undergrad, one of my professors asked me to be her teaching assistant for the beginner-level dance classes, and that's when I really decided that I wanted to be a dance teacher," she said. Since the state of California did not offer a dance credential at the time, Liane jumped at the opportunity to apply for the online program offered by Disney Aspire, which pays full tuition up front and reimburses fees for eligible hourly cast members.

Liane is excited about bringing her passion for teaching dance to life in her new role, and hopes to inspire performers, instructors and choreographers like herself.

"What I would say to anybody considering any Aspire program, especially a master's, is 'go for it,'" Liane shared. "We have a wonderful company that is willing to support our goals, and there's something for everybody. If you have the interest, you have the passion."



LIANE STRIKES A POSE AT DISNEY IMAGINATION CAMPUS.

DESIGNED BY SCNG CUSTOM CONTENT

DISNEY CAST LIFE

CAST MEMBERS “IGNITE THE NIGHT” AT THE RETURN OF THE SPECTACULARS

By Lisa Greathouse

Thousands of Disneyland Resort cast members celebrated the long-awaited return of nighttime spectaculars over two consecutive nights of cast-exclusive events that featured dancing, treats, photo ops — and *lots* of Disney magic.

“It’s a classic, so I love how there’s a special event just for cast members,” Ticket Sales Agent Ruby said of the April 20 viewing of “Main Street Electrical Parade” in Disneyland park. The parade, as well as “Disneyland Forever” fireworks spectacular and “World of Color” in Disney California Adventure park officially returned April 22, while “Fantasmic!” is scheduled to return to the Rivers of America on May 28.

The cast event for the parade, which is celebrating its 50th anniversary this summer, was followed by a disco party on Main Street, U.S.A., with many cast members decked out in bell bottoms, platform shoes and gold medallions to



CAST MEMBERS CELEBRATE RETURN OF “WORLD OF COLOR” AT DISNEY CALIFORNIA ADVENTURE PARK.

reflect the trends of the parade’s 1972 debut. They posed for photo ops and enjoyed cotton candy and other sweet treats prior to the parade, the thousands of sparkling lights brightening the late-

night event while the familiar electro-synthe-magnetic music filled the air. Many cast members were most excited to see the new grand finale float, which brings together more than a dozen Disney Animation and Pixar stories with the theme of togetherness and was inspired by Disney Legend Mary Blair’s iconic art style from “it’s a small world.”

“The ‘Main Street Electrical Parade’ was one of my earliest, favorite memories of Disneyland,” said Carol of the Walt Disney Travel Company, who was brought to tears as she recalled watching the parade from her father’s shoulders as a child. “My favorite part is when the snail and turtle do that little turn ... I feel like a kid again!”

The next night, April 21, thousands more cast members crossed the Esplanade for a preview of the return of “World of Color” in Disney California Adventure park. Some cast members were brought to tears as they stood along Paradise Bay and watched the colorful animated sequences from favorite Disney and Pixar stories come to life once again on the 19,000-square-foot water screen created by 1,200 program-

mable fountains. It was more than two years ago when cast and guests last saw the show, just before the parks closed in March 2020.

“I used to come all the time with my mom and this was my number one show I’d never miss,” said Emma, Parade support. “It opens up so many emotions; I always have tears streaming down my face.” And Emma said getting to experience the show’s return with her fellow cast member friends made the night even more special. “I’m so happy right now; this is the best night ever.”

While every cast member attending received cotton candy, the first 100 were surprised with a special dessert party and reserved seating. When the lights went down and the first drops of water hit the splash zone, those standing in the front shrieked with glee. After the show, cast members had the chance to experience attractions before the night ended.

“Nights like this bring back so many memories,” said Laura, who works at Indiana Jones Adventure. “It’s special to be here with fellow cast members. We’re used to making the magic for guests, and now the magic is being made for us.”



TWIN CAST MEMBERS SHOW OFF THEIR ELECTRIFYING OUTFITS AT THE PREMIERE OF “THE MAIN STREET ELECTRICAL PARADE”.



+ FEATURE STORY CONTINUED FROM P.1

crafted right on site. This family-run restaurant will bring flavorful Chinese cuisine to Downtown Disney District, where guests can enjoy dishes served family style in a creative space near our new lawn pavilion.

Michelin-starred Chef Carlos Gaytan will bring his inclusive vision of Mexican cuisine to Paseo and Centrico in the locations currently occupied by Catal & Uva Bar, brought to life by Patina Restaurant Group. The restaurant and central courtyard bar and dining area will offer guests a multi-sensory journey to the heart of Chef Gaytan’s homeland.

We are also working with Ralph Brennan’s Jazz Kitchen to finalize an evolution that incorporates vibrant California energy and a fresh approach to the menu, while staying true to the heart of New Orleans for this guest-favorite location.

Even more exciting news — fan favorite Earl of Sandwich will also pop into the district in a special sandwich walk-up location, offering guests the classics they know and love for a limited time beginning later this year.

Mickey’s Toontown News

Mickey’s Toontown at Disneyland

park is undergoing a reimagining of its own, and will debut with new experiences and more play for guests, with a focus on families and young children, in

early 2023.

Our teams recently broke ground on the land, coming together to celebrate this milestone and the work underway to

bring this transformation to life.

We can’t wait to debut all of these offerings — and more — coming to the Disneyland Resort.



TEAMS CELEBRATE THE GROUNDBREAKING MILESTONE SINCE BEGINNING WORK TO REIMAGINE MICKEY’S TOONTOWN.

SEE IF YOU CAN SPOT THE FIVE DIFFERENCES IN THESE TWO PICTURES

CAST MEMBERS CELEBRATE EARTH DAY FUN AT DISNEYLAND RESORT

During an Earth Day celebration, cast members had fun modeling a themed lineup of bins including one for guests to dispose of liquids and ice before recycling and another for food scraps. Thank you to those who have “bin” contributing to the resort’s goal of zero waste by 2030.



ANSWERS: 1. Missing Mickey on left box. 2. More buttons on middle box. 3. Less cardboard on middle graphic. 4. Box is pink on right box. 5. Two apples on right box.

DISNEY CAST LIFE

Disneyland Resort Honors Cast Members for Milestone Years of Service

By Krystal Rhaburn

Disney Service Celebrations are a time-honored tradition for our cast, crew, Imagineers and employees around the globe marking milestone service anniversaries — and after a two-year wait, there's been so much to celebrate on the West Coast that it took two nights to fit it all in!

The West Coast Service Celebration transformed Disney California Adventure park into a private party venue for our honorees who celebrated milestone service anniversaries of 10 years or more in 2020 and 2021, complete with a red carpet along Buena Vista Street as fellow cast members and executive hosts cheered them on. Those with 40 years or more of service enjoyed an exclusive reception at Carthay Circle Restaurant, hosted by Disneyland Resort President Ken Potrock.

"I'm very grateful and appreciative for all that you've done over the years," Ken shared in a special toast to reception guests. "It's an honor to welcome you to the Happiest Place on Earth and to thank you for making it that happy place. To all the dedication, to all the commitment, to all the passion ... thank you. You have made the dream come true."

Following their special welcome, honorees enjoyed festive food and beverages including special selections from the Disney California Adventure Food & Wine Festival, plus many attractions throughout much of the park. Entertainment included a live band, multiple DJs, a dueling piano show and, of course, favorite Disney characters.

The highlight of both nights (March 23 and 24) was a "Celebrate You!" musical tribute to honorees, led by Eden Espinoza, a musician, actress and Broadway star in acclaimed shows including "Wicked."



DISNEYLAND RESORT PRESIDENT KEN POTROCK CONGRATULATES CAST MEMBERS AT THE SERVICE CELEBRATION.

Eden, a former Disneyland Resort cast member, performed five songs each night while also sharing memories of her time at the resort and thanking honorees for their service. The tribute concluded with fireworks created exclusively for the service celebration.

"Tonight, we're celebrating longevity,

going the distance, hitting milestones and checking things off our list," Eden shared with honorees between song selections. "Once a part of the magic, always a part of the magic."

Congratulations to all who celebrated a service milestone and thank you for all you do!



CAST MEMBER CELEBRATING 20 YEARS WITH THE COMPANY WALKS THE RED CARPET INTO HIS SERVICE CELEBRATION.

ENVIRONMENT

5 Ways We Celebrated Earth Month at Disneyland Resort

By Dani Decena

You may have heard how Disney is taking action to protect the planet through Disney Planet Possible, a year-round global initiative to reduce our environmental footprint, protect wildlife and create stories that inspire action. Here at Disneyland Resort, we are dedicated to reducing food waste, diverting more than 5 million pounds of food from landfills annually since establishing the food scraps program in 2013, and currently donating 2,000 pounds of food per month to Second Harvest Food Bank of Orange County.

In fact, Disneyland Resort has recently been recognized for its efforts with the 2020 Regional Food Recovery Challenge Award by the U.S. Environmental Protection Agency (EPA) and the 2021 SEAL Business Sustainability Award for food waste reduction. Below are the exciting ways that we highlighted sustainability throughout Earth Month and tips on how you can help us "Zero in on Zero Waste" throughout the year!

1 The Environmental Art Challenge at Disneyland California Adventure Park

Cast member teams throughout Disneyland Resort used their ingenuity and created art pieces from repurposed materials such as old tree stumps, newspapers, and cardboard for this year's Environmental Art Challenge. From April 1–30, guests had the opportunity to vote for their favorite art piece at the Redwood Creek Challenge Trail inside Disney California Adventure park. All teams were honored at a special Earth Day celebration, and winners will be announced soon!

2 Use Reusable Utensils

As you enjoy our eats and treats at the resort, use reusable utensils to help save on waste! Bring some from home or purchase at select food and beverage locations throughout the resort.

3 Reduce Food Waste By Separating It From Trash

Disneyland Resort recognizes the impacts of food waste on people and planet. Uneaten food that ends up in the landfill is a waste of the resources it took to produce, prepare and deliver those



DISNEYLAND RESORT AMBASSADORS MARK AND NATALY CELEBRATE WITH 2022 ENVIRONMENTAL TEAM OF THE YEAR, ONSTAGE FOOD RECOVERY GALACTIC GRILL AND WALT DISNEY IMAGINEERING.

meals. The Disneyland Resort has taken numerous steps to reduce food waste at every step in our operations. Now guests can help by utilizing the new themed lineup of waste cans, which includes a new food scraps bin. If there are leftovers (fries, burger buns, orange peels, etc.), throw them in one of the dedicated food scraps bins. The resort takes those scraps and converts them into a usable material to avoid sending them to a landfill where they produce harmful emissions. You can help give those nutrients a second life as we strive to protect our planet.

4 Earth Month Activities at the Hotels of the Disneyland Resort

During Earth Month, guests at the Hotels of the Disneyland Resort joined in on family-friendly crafts and education activities. The Disneyland Resort horticulture team hosted a "Beneficial Garden Insects Show & Tell" showcasing a variety of different predatory insects used in plant health programs such as green lacewings, mealybug destroyer beetles, and composting worms! Guests also had the opportunity to learn about topiary creation and decorated their own reusable utensil pouches to take home.

5 Earth Day Celebration on April 22, 2022

Disneyland Resort celebrated Earth Day by honoring the Environmental Art Challenge contestants; the 2022 Environmental Team of the Year, Onstage Food Recovery Galactic Grill and Walt Disney Imagineering; 2022 Environmental Champion of the Year, Rhonda Wood from the Horticulture team; and 2020 Environmental Team of the Year, Disneyland Resort Chefs! Rhonda established a program that gives new life to historical trees at the Disneyland Resort by repurposing them into artwork such as the front desk at Tenaya Stone Spa at Disney's Grand Californian Hotel & Spa. Walt Disney Imagineering partnered with Galactic Grill to create the new lineup of trash receptacles that includes food scraps bins for guests to use.

Thanks to these continued efforts, Disneyland Resort is moving toward its goal of zero waste to landfill by 2030! Follow along on social media by sharing what gives you hope for the future of the planet by using #DisneyPlanetPossible.



"IT'S A RECYCLED WORLD AFTER ALL!" ON DISPLAY AT THE ENVIRONMENTAL ART CHALLENGE.

COMMUNITY

Cast Members Change Lives with the Magic of Mentoring

By Sasha Azoqa

As part of our ongoing series highlighting cast members behind the Disneyland Resort community workforce development initiative, this month we're featuring Disney VoluntEARS who work with Big Brothers Big Sisters of Orange County and the Inland Empire.

This workplace mentoring program creates three-year relationships between cast and students at Katella High School in Anaheim, from their sophomore through senior years, building positive connections and providing guidance for future careers. Here are a few of our "Big" cast members and their "Littles" who started programs in fall 2021.

Alexa Garcia, a project manager on the Cast Experience team, is mentoring her Little, Camila. "When we first met, [I thought she] was my clone from when I was in 10th grade," said Alexa. "I'm so impressed with her maturity ... and [her] caring and compassionate personality."

Camila said she likes having Alexa in her corner. "Alexa is there to talk to when I need advice ... and it's nice to know that someone is keeping up [with me] and

generally interested in me," said Camila. "She helped me figure out what I want to do in the future ... and it sprouted a whole other seed [of ideas]."

Alexa and Camila are finding they share many similarities. "We share a passion for the arts, where I'm very visual, and Camila loves the performing arts," said Alexa.

"That creativity is a common core for us," Camila added, "knowing that we have things in common shows a connection between generations."

Emily Wu, an Event Operations program manager for Live Entertainment, is mentoring her Little, Krystal. Emily's passion for mentorship stemmed from the lack of direction she received as a child. "If I had a mentor [when I was Krystal's age], it would have helped me become more comfortable and confident with what I wanted to do," said Emily.

"It's important that I am that person for someone else."

"I really wanted a mentor because I'm the oldest in my family, and I don't have anyone to go to [for guidance]," said Krystal. "I took this opportunity and Emily is guiding me in the right direction."

Cast members joining the mentoring



DISNEYLAND RESORT CAST MEMBER MENTORS EMILY WU, PABLO PEREGRINA AND ALEXA GARCIA.



ALEXA AND CAMILA

program undergo an extensive interview and matching process to find the best pairing. "When they matched Krystal and me, it was really amazing because we have so much in common," said Emily.

"We relate so well because of our similar upbringings, backgrounds and cultures," said Krystal. "We have a lot of similarities, but we are also different ... and Emily has never forced me out of my comfort zone, and I appreciate that."

... when I met all of the seniors who were graduating in the last [program], and I saw that they genuinely built relationships with their Bigs," said Pablo Peregrina.

Hugo joined the program looking for more guidance and finds that in Pablo. "I enjoy [this program] because you can meet someone who might have grown up similar to you or totally different and it's like having another friend," said Hugo.



HUGO AND PABLO

Emily and Krystal are excited to continue building their relationship. "I've always wanted to have a big sister, little sister relationship ... and I really feel like Krystal's big sister," said Emily.

Said Krystal: "Having an opportunity to become friends with someone who is my mentor was an opportunity that I was looking for, but couldn't put into words."

Pablo, who works in Marketing and Relationship Development for Partners Federal Credit Union, mentors his Little, Hugo.

"What drew me to this program was

Pablo and Hugo have built a special bond and can already see the impact this program has on their relationship. "When I first met Hugo, I could tell he was really quiet, and I'm not ... so it's a great pairing because we can teach each other something about the other person," said Pablo. "I love being able to learn about him little by little ... and I ask because I care."

Said Hugo: "My favorite part of this relationship with Pablo is talking with him about my family. He's really interested in what I do and my life."



KRYSTAL AND EMILY



Disneyland

In-Person Job Fair

MAY 5 & 6 | 9 A.M. - 3 P.M.

DISNEY'S GRAND CALIFORNIAN HOTEL & SPA
1600 S. Disneyland Drive, Anaheim, CA 92802

Be part of the magic! Whether creating unforgettable dishes in Culinary or invigorating the senses with the magic touch in the Spa, you could be part of a team that brings one-of-a-kind experiences to life for guests of all ages. We are magic makers, dreamers and doers. And we are ready for **YOU** to join our team at The Happiest Place on Earth!

Now hiring for full-time and part-time roles across our parks and hotels:

Signature Fine Dining Culinary** • Pastry Culinary** • Cosmetology
Parks Food & Beverage* • Disney Photo Imaging • Spa Roles**
Hotel Roles • Lifeguard • And more!

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From cast exclusive discounts to career development and more, there are a variety of perks and benefits for you to enjoy!



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