



Thomas Mazloun

President, New Experiences Portfolio
and Disney Signature Experiences

Thomas Mazloun is President of New Experiences Portfolio and Disney Signature Experiences, leading several key growth businesses for the Disney Parks, Experiences and Products segment and inspiring teams around the world to deliver the company's unparalleled family vacations. Based in Celebration, Florida, he oversees Disney Cruise Line, Disney Vacation Club, Adventures by Disney, National Geographic Expeditions, Golden Oak and Aulani, a Disney Resort & Spa.

Before being named to his current role in May 2020, Mazloun served as senior vice president of operations at Walt Disney World Resort, overseeing 30 Disney resort hotels as well as premium services, security and transportation operations at the world's premier vacation destination.

At Disney Cruise Line, Thomas is responsible for the entire award-winning operation, including the Disney Magic, Disney Wonder, Disney Dream and Disney Fantasy cruise ships, as well as Castaway Cay (Disney's private island in the Bahamas) and Disney's Port Canaveral cruise terminal. He also oversees the much-anticipated expansion of Disney's cruise fleet, with three new ships on the horizon, all of them showcasing the immersive family entertainment, enchanting storytelling and service for which Disney is well known.

Thomas also leads the team at Disney Vacation Club, the company's popular vacation-ownership program. The club offers a portfolio of 15 themed resorts, from its newest property, Disney's Riviera Resort, to Aulani, a Disney Resort & Spa in Hawaii, to properties across Walt Disney World Resort, at Disneyland Resort and in Vero Beach, Florida and Hilton Head Island, South Carolina. His other responsibilities include Adventures by Disney and National Geographic Expeditions, the company's guided group travel businesses, as well as Golden Oak, the company's luxury whole-ownership community of custom homes at Walt Disney World Resort.

Thomas began his Disney career in 1998 as a hotel director for Disney Cruise Line and was instrumental in launching the Disney Wonder, the second ship in the Disney fleet. He later served as general manager of Food & Beverage and Special Events at Epcot. Before returning to Disney in 2017, Thomas served as the chief operating officer of Crystal Cruise Line, leading efforts to define "The Crystal Experience," a concept that would set the bar for luxury vacations, with a focus on nurturing a positive employee culture.

Born in Austria, Thomas earned his degree in hotel management and administration in Innsbruck. A lifelong learner, he has also received several business certifications from such institutions as Cornell University, the Hotel School of Lausanne and the Hotel School of Salzburg.