



Thomas Mazloum
President, Disney Signature Experiences

Thomas Mazloum is the president of New Experiences Portfolio & Disney Signature Experiences, leading eight key growth businesses for the Disney Experiences segment including Disney Cruise Line, Disney Vacation Club, Adventures by Disney, National Geographic Expeditions, Golden Oak, Aulani, a Disney Resort & Spa, Disney Institute and Storyliving by Disney.

During a period of unprecedented growth for Disney Cruise Line, Thomas leads the teams responsible for the award-winning operation of five cruise ships, two island destinations in The Bahamas, Disney Castaway Cay and Disney Lookout Cay at Lighthouse Point, and cruise terminals in Port Canaveral and Port Everglades – all of which feature immersive family entertainment, enchanting storytelling and world-class service. Under Thomas’s leadership, Disney Cruise Line is significantly expanding its offerings on a global scale with three new ships, including the the Disney Treasure, scheduled to set sail from Port Canaveral in December 2024, the Disney Adventure, which will sail from Singapore in 2025; and additional ports of call in new regions.

Thomas also oversees Disney Vacation Club, the company’s popular vacation-ownership program that features a portfolio of 17 themed resorts; Adventures by Disney and National Geographic Expeditions, Disney’s guided group travel businesses; Golden Oak, the company’s luxury community of custom homes at Walt Disney World Resort; and Disney Institute, which celebrates advancement and exploration through engaging and enriching programming.

Additionally, Thomas has been instrumental in guiding the strategic development of the Storyliving by Disney master planned communities that highlight the attention to detail, unique amenities and special touches that are Disney hallmarks. Two residential communities are currently underway: the Cotino community in southern California and the Asteria community near Raleigh, North Carolina. Additional U.S. locations are being explored for development.

Before being named to his current role, Thomas served as senior vice president of operations at the Walt Disney World Resort, overseeing 30 Disney resort hotels as well as premium services, security and transportation operations.

Thomas began his Disney career in 1998 as a hotel director for Disney Cruise Line and later served as general manager of Food & Beverage and Special Events at EPCOT. Before returning to Disney in 2017, Thomas served as the chief operating officer of Crystal Cruise Line.

Born in Austria, Thomas earned his degree in hotel management and administration in Innsbruck. A lifelong learner, he has also received several business certifications from institutions including Cornell University, the Hotel School of Lausanne and the Hotel School of Salzburg.